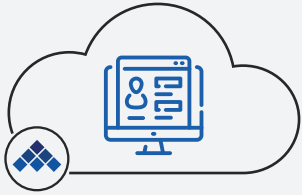




Providing Expert IT and Security Managed Services for Alternative Investment Firms



abacusPortal

IT Transparency for Asset Managers

Transparency and Control

The **abacusPortal** improves your firm's risk management and ease of operations by providing transparency and control over your technology platform. Our suite of IT and compliance-focused tools includes templated policy documents and live reports on critical IT activity and information.

Interactive Service Ticketing

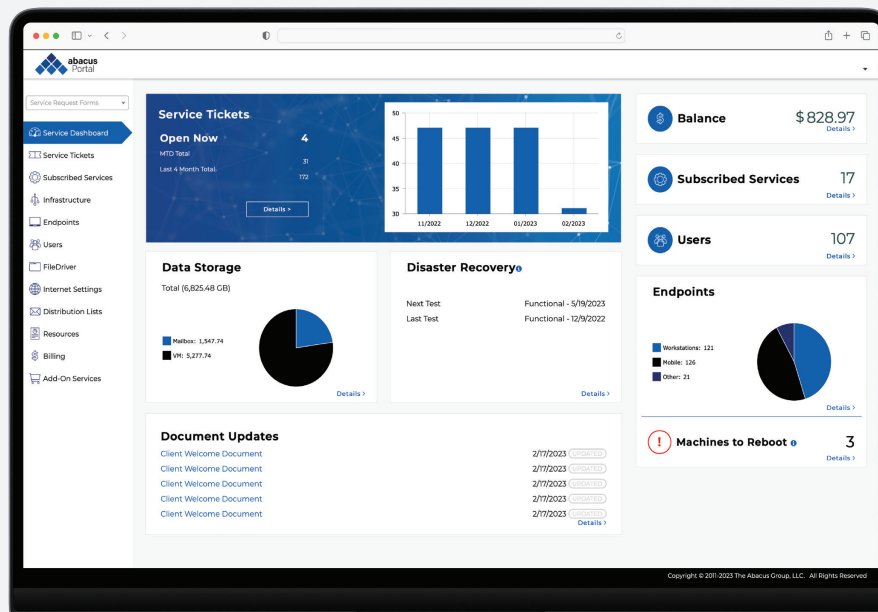
Templated User Onboarding & Offboarding

Roles and Controls

Microsoft365 Distribution List Management

Templated Hardware Requests

Device Inventory & Warranty Status



Compliance / IT Document Library

DDQ Search Engine

File Permission Reporting

Templated Governance Documentation

Cybersecurity & Phishing Training Status

Billing Details & Reconciliation

Enhancing Efficiency and Reducing Risk

With features such as a Due Diligence Questionnaire (DDQ) response library, up-to-date access to compliance information, streamlined operations processes, and billing management, the **abacusPortal** enhances IT transparency and efficiency while reducing risk for alternative investment firms.

Available with:



abacusFlex

- Public Cloud
- Hybrid Cloud
- Co-Managed

Addressing Your Challenges

The **abacus**Portal addresses many IT, compliance, operations, and finance challenges facing alternative investment firms. With our advanced features and the ability to drill down into details, the **abacus**Portal can securely streamline processes, enhance transparency, and empower you with direct access to critical information.

IT Operations

Interactive Service Ticketing

Interact with service tickets, facilitating collaborative conversations promoting faster issue resolution. Up-to-date trend reporting is available to improve operational efficiency.

Templated User Onboarding & Offboarding

Simplifies the process of onboarding and offboarding users with audit trails, improving efficiency and reducing risk associated with user access management.

Roles and Controls

Segmented permissions for authorized users to ensure technology access matches business responsibilities.

Distribution List Management

Easily manage distribution lists in Microsoft365 ensuring accurate and up-to-date communication channels.

Templated Hardware Requests

Streamline hardware procurement with preconfigured templates for requesting hardware, directly connecting you with our procurement team.

Device Inventory & Warranty Status

With a comprehensive view of current devices, network infrastructure, servers, workstations, and patching status, you can more efficiently manage inventory and proactively maintain devices.

Compliance

Compliance / IT Document Library

Instant access to preconfigured, up-to-date, and centralized repository for commonly requested documents.

DDQ Search Engine

An online search engine to provide quick answers to due diligence queries for compliance and investor relations (IR) accessibility and responsiveness.

File Permission Reporting

Users can monitor changes in file server permissions and implement change control processes effectively, ensuring compliance with data access and security regulations.

Templated Governance Documentation

Access to templated governance documentation required by registered investment advisors (RIAs) such as response plans, IT overviews, penetration tests, and business continuity plans.

Cybersecurity & Phishing Training Status

Compliance teams have full and current visibility into security awareness training and phishing campaign status of employees.

Finance

Billing Details and Reconciliation

Anytime access to statements and invoices, balance information, subscription details, and service usage reports.