



Providing Industry-Leading  
IT Services and Solutions to  
Alternative Investment Firms



## abacusVoice

Secure Phone System  
for Alternative Investment Firms

A managed VOIP solution hosted in the Abacus Cloud and maintained by our team of voice technology experts.

### Scalable

An all-in-one, fully-scalable cloud voice platform giving you the ability to add and upgrade features seamlessly as needed.

### Reliable

With our enterprise class geo-redundant VOIP platform, you'll benefit from first-class call quality and reliability, managed end-to-end by Abacus VOIP experts.

### Features

- 1 Advanced Calling Features
- 2 Internet & Telecom Vendor Management
- 3 Range of Phones for All Use Cases
- 4 Connected to Leading SIP Providers
- 5 Securely Connect Phones from Outside
- 6 Direct Lines Available to Sell Side

### Service & Support

Our premium service philosophy is at the core of everything we do for our clients, from day one through ongoing support.

- 24 / 7 Remote Support
  - 24 / 7 Security Monitoring
  - Onsite Support as Requested
  - Access to Escalation & Specialty Teams
  - Dedicated Project Management Team
  - 3rd Party Vendor Management
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## Secured in the Abacus Cloud

We are committed to protecting the confidentiality, integrity and availability of Abacus IT services. Our team continuously focuses on increasing security, reducing risk and providing value-added security services for our clients.



## abacusVoicePLUS

### Software Phone Add-On powered by *Microsoft Teams*

With a software phone app, you no longer need to be tied to a desk phone or forward calls to your cellphone. Use this “lighter” version of a desk phone to expand your mobility, while still being able to make and receive calls directly from your work number, from anywhere.

- **EASY TO LEARN:** Calling experience is integrated into the popular Microsoft Teams application.
- **DEVICE AGNOSTIC:** The Teams app can be installed on Windows or Apple workstations, in addition to Android or iOS mobile devices.
- **EASY-TO-DEPLOY:** Abacus engineers configure the back end and your users simply download the Teams app onto their selected devices, log in with their Abacus credentials and are ready to start using the app immediately.
- **EXPANDS MOBILITY:** Your work number is now wherever you are, whether working from home, another location, while walking your dog or traveling between meetings.
- **CREATES CONVENIENCE:** Eliminates the need to forward your work number to your mobile device when not in the office or when leaving your desk.
- **ENSURES CONSISTENCY:** When making outbound calls, the recipients caller ID will show your work number, not your mobile number.

## Fully Integrated with our IT-as-a-Service Platform

Our voice solution is available as an add-on to **abacusFlex**, our comprehensive, secure and professionally managed IT-as-a-Service platform.



**abacusFlex**



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