



A Leader in Managed IT, Multi-Cloud
and Cybersecurity Services for the
Global Financial Services Industry



abacusFlex Co-Managed

IT Infrastructure as-a-Service Purpose-built for
Financial Services IT Directors and Teams

Extend Your Capabilities

Extend your IT team's capabilities by seamlessly integrating systems and service with an enterprise-class managed services partner. **abacusFlex** Co-Managed provides your IT infrastructure as-a-service with flexible components for seamless and collaborative management.

**Full Control Held by Internal
IT or Shared with Abacus**

**Deep Bench Supporting
Best of Breed Technologies**

**Financial Services
Industry IT Expertise**

Whether you face IT expertise or resource limitations, unplanned system downtime and disruptions, evolving cybersecurity threats, increasing IT infrastructure complexity, lack of scalability or flexibility, or budget constraints, **abacusFlex** Co-Managed can support your firm with turnkey co-management, outsourced management of your existing environment, or a mix of co-managed services and infrastructure.

Features & Use Cases

Availability

For CTOs and In-House IT who want:

- Alerts for critical structure availability, so they can quickly respond to incidents
- Ability to support users 24 x 7 with coverage for team members who are out of office

Web Security

For CISOs and CTOs who want:

- Ability to change web filtering rules, so they can be responsive to staff requests

IT Expertise

For CTOs who want:

- Ability to strategize and learn with peer level IT directors to better understand their organization

Multi-Cloud

For CISOs and CTOs who want:

- Assurance that Abacus' architecture and security meets best practice to protect against cyber risks

Disaster Recovery

For CTOs and In-House IT who want:

- Ability to invoke disaster recovery to rapidly respond to critical issues and minimize business disruption

Backups

For In-House IT who want:

- Ability to perform data restores and be responsive to urgent requests

Endpoint Detection and Response

For In-House IT who want:

- Use of the Abacus EDR platform to protect, analyze and respond to modern security risks of all corporate-managed endpoints.

How We Support You

- 24 x 7 Remote Support and Security Monitoring
- Onsite Support as Requested
- Direct Access to Escalation and Specialty Teams
- Technology Project Management Support
- Architectural and Planning Support by CTO-level Peers
- Deep Migration Expertise from On-prem / Private Cloud to Public Cloud

Components

Service options for **abacusFlex** Co-Managed are flexible, ranging from turnkey co-management with Abacus-managed services and infrastructure, to Abacus-management of your existing IT environment, or co-management of a combined infrastructure.

- Firewall Management
- Web Security
- Endpoint Detection & Response
- Backups
- Single Sign On
- Cloud Architecture, Deployment & Management
- Network Stack Management
- Email Security
- Endpoint Deployment
- Patch Management
- PSA / ITSM
- Availability & Performance Monitoring
- Disaster Recovery
- Cybersecurity & Phishing Training

Security and Compliance

Our entire organization is exclusively focused on the security, compliance and service demands of registered investment advisors and similarly-focused asset management firms. Abacus provides you with dedicated technology management and cybersecurity teams who actively consult on all technology components to ensure the highest levels of cybersecurity and reliability.

- Extensive industry-wide knowledge for client consideration
- Validated solutions routinely tested for cybersecurity auditors
- Proven track record of defense-in-depth capability
- SSAE 18 SOC 1 Type 2 Certified
- SSAE 18 SOC 2 Type 1 In-Process

Native Public Cloud Services

- Native Public Cloud Service hosted by Microsoft and managed by Abacus
- Mobility and Collaboration via SharePoint, OneDrive & Teams
- Microsoft Exchange Email

Add-Ons



abacusVoice



abacusAppHosting



abacusPortal

The **abacusPortal** ensures your firm has complete transparency into your technology platform by providing a suite of compliance-focused tools:

- DDQ Documentation & Keyword Search
- User Onboarding / Offboarding
- File Permission Reports
- Interactive Service Ticket Management
- Templated Governance Documentation for RIAs
- Software Reports
- Device Inventory Reports
- Antivirus Reports
- Patch Management Reports
- Folder Size Reports
- Microsoft 365 Distribution List Management
- Templated Hardware Requests
- Billing Reconciliation Reports